



LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH  
550 S. VERMONT AVE., LOS ANGELES, CA 90020 HTTP://DMH.LACOUNTY.GOV



MARVIN J. SOUTHARD, D.S.W.  
Director

ROBIN KAY, Ph.D.  
Chief Deputy Director

RODERICK SHANER, M.D.  
Medical Director

April 30, 2015

TO: Each Supervisor  
FROM: Marvin J. Southard, D.S.W.  
Director

SUBJECT: **ADVANCE NOTIFICATION OF INTENT TO ENTER INTO A SOLE  
SOURCE CONTRACT AGREEMENT WITH TRILOGY INTEGRATED  
RESOURCES, LLC**

This memorandum is to comply with the Board of Supervisors Policy Manual, Section 5.100, Sole Source Contracts. It is the Los Angeles County Department of Mental Health's (DMH) intent to enter into a sole source contract agreement with Trilogy Integrated Resources, LLC (Trilogy), located at 1101 Fifth Avenue, Suite 250, San Rafael, CA 94901.

Trilogy utilizes the Internet for social good by providing local access to health and human services. Its mission is to make it as easy as possible for individuals and families to find all relevant information they need online to make the best, most informed decisions regarding care in their lives. Trilogy's Network of Care (NOC), its premier portal, offers government-sponsored web sites that provide faster, easier access to comprehensive community services, information, support, advocacy, news, and assistance on a local level.

Initially funded by the State of California (State) in a competitive Request for Proposals (RFP) process in October 2000, the NOC web site was created and developed as a partnership between the State, County governments, and Trilogy. The project provides access to a broad array of social services online to people with disabilities, the elderly, and to their families and caregivers. The project was first implemented in Alameda and Sacramento counties and quickly spread to twelve (12) other counties and is now offered to nearly three-quarters of the State's population. The State Department of Mental Health (SDMH) commissioned Trilogy to construct a web site for the mental health community. After seven (7) months of development work including considerable input from SDMH, members of the California Mental Health Directors Association, and a variety of consumer groups, the mental health site was launched in San Diego on April 30, 2003. Currently, thirty-five (35) regional jurisdictions within California, including Los Angeles County, use the NOC web site for mental health.

With the approval of a sole source agreement with Trilogy, DMH will receive uninterrupted services in operating two (2) comprehensive, 24 hours a day, seven days a week, NOC web sites for Mental Health and Veterans (Service Members) and incur a significant cost savings by forfeiting the RFP process which requires significant resources in time, funding, and staffing to complete.

The NOC Mental Health web site provides critical and resourceful information, support, advocacy, and state-of-the-art communication tools for residents, caregivers, and providers concerned with mental and emotional wellness, substance abuse and developmental disabilities. The NOC Veterans (Service Members) web site offers veterans, their dependents and survivors valuable mental health information and provides advocacy regarding their entitlement to federal, State, and local benefit programs.

This sole source contract agreement will be for Fiscal Years 2015-16 through 2019-20. The contract will be funded with State Mental Health Services Act for a total compensation amount of \$390,500.

Unless otherwise instructed by a Board office within two weeks, DMH will proceed with negotiating a sole source contract agreement. DMH will work closely with both the Office of the County Counsel and the Chief Executive Office in preparing an agreement with Trilogy.

If you have any questions or concerns, please contact Kumar Menon at (213) 738-4258.

MJS:RK:KM:RR:sc

c: Acting Executive Officer, Board of Supervisors  
Interim Chief Executive Officer  
Mental Health Deputies  
County Counsel  
Kumar Menon, MSPA